



CYCLING FOOTWEAR CONSUMER WARRANTY CLAIM FORM

Instructions:

1. Warranty claim form for **U.S. Customers ONLY**. All other countries please visit Shimano.com and contact your local Shimano sales office for warranty info.
2. Complete Form
3. Include a **COPY** of the original dated purchase receipt.
4. Ship the warranty item via a **TRACEABLE** carrier to:

Shimano North American Bicycle, Inc.,
 Attention: Shimano Shoes Warranty
 1 Holland, Irvine CA 92618

Customer Information:

Name: _____

Address (NO P.O. BOX addresses allowed): _____

City: _____ State: _____ Zip: _____

Phone: (_____) _____ - _____ Email Address: _____

Product Information:

Shoe model number: _____

Shoe Size: _____ Length of use: _____

Problem (Please be specific): _____

Please **REMOVE INSOLE, CLEATS**, brush off any dirt and sponge clean, if needed. Footwear not clean enough to work on will be returned to you.

- Warranty replacements or returns will be shipped to the above address.
- Turn-around processing requires 3-4 days not including shipping time.

X _____

(Customer Signature)

(Date)