



## CRASH REPLACEMENT REQUEST PROCESS

The LAZER Crash Replacement Program is available to original North American owners and is designed to subsidize the cost of buying a replacement when your LAZER helmet has been crashed.

If your helmet has been involved in a crash you may be able purchase a current model helmet as a replacement at a reduced price up to three years after the purchase date. Certain terms and conditions apply.

The quickest process is to work directly with your local SHIMANO dealer. SHIMANO dealers have access to an expedited process which could provide you with a replacement significantly quicker than working directly thru SHIMANO.

### Instructions (via SHIMANO dealer)

1. Visit the SHIMANO Dealer Locator at <http://map.shimano.com/dealers/map/na-cycle>.
2. Visit dealer and present helmet and a copy of the original dated purchase receipt or LAZER for Life registration.
3. Have the dealer call 1-800-423-2420 US/1-877-377-5211 CA to begin the process.

### Instructions (via SHIMANO direct)

1. Complete form.
2. Submit an image your helmet, a copy of the original dated purchase receipt or LAZER for Life registration to [info@lazersport.us](mailto:info@lazersport.us).
3. Allow 5 business days for processing and further instructions.



## CRASH REPLACEMENT REQUEST FORM

**COMPLETE THIS FORM AND INCLUDE WITH HELMET**

Customer Information:

Name: \_\_\_\_\_

Address (NO P.O. BOX addresses allowed): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Email address: \_\_\_\_\_

Product Information:

Helmet Model: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

**I certify I am the original owner of the helmet and it was involved in a crash. Please allow 5 business days for processing and further instructions.**

X \_\_\_\_\_

(Customer Signature)

(Date)